



ST.IGNATIUS COLLEGE OF EDUCATION

(AUTONOMOUS)

Accredited with 'A' grade by NAAC (Second Cycle)

Palayamkottai – 627 002

Institutional Guidelines for Students' Grievance Redressal

1. The dissatisfaction or disagreements of the students in any form which is against the court of law, ethos and good manners and behaviours, of the fellow student teachers, faculty and supportive staff members could be brought to the notice of the management.
2. The grievances may be those indicated in University Grants Commission (Redress of Grievances of Students) Regulations, 2019, published vide Notification F.No. 14-4/2012(CPP-2), dated 6.5.2019 or any other personal grievances.
3. The student teachers are claimed to make use of the Complaint Box (Off line) or fill in the form in the institutional website (online) for bringing their grievances to the knowledge of the Management.
4. The identity of the student teacher will be kept confidential.
5. Students' grievances and appeals will be addressed within 7 days.
6. Grievances violating the Code of Ethics of the Institution will not be considered for redressal and such issues will be addressed to the concerned student teacher.

R. Ruby

The Council of The I.C.M. Educational Institutions
6, Madurai Main Road, Crawford,
Tiruchirapalli - 620 012

Sr. Sr. Vasanthi Medona

PRINCIPAL i/c

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